



DEPARTMENT OF THE ARMY
417TH BASE SUPPORT BATTALION (KITZINGEN)
UNIT 26137
APO AE 09031

REPLY TO
ATTENTION OF:

July, 2004

Office of the Commander

Welcome to the 417th Base Support Battalion, serving Würzburg, Kitzingen, Giebelstadt—USAREUR's Community of Excellence. We provide your community services and all of our employees take pride in our service to you. We are committed to:

- Serving our customers
- Continual improvement
- The Army's Values

Moving to a foreign country poses many challenges, for all of us. We will do all that we can to minimize those challenges, but you are in a foreign country with a different culture and the bottom line is that many things are different. With those changes are new experiences. With patience, and a willingness to learn and try, I am confident you will find success and overwhelmingly enjoy your tour.

Sponsorship is an essential ingredient for your success. Your sponsor is there to assist you especially in the first few days of your arrival. Engage them. If they don't have the information, one of our community representatives will be more than happy to assist you.

Obtaining government housing is a challenge—especially with stop move/stop loss in effect. As such, we are not generally approving concurrent travel for family members. We ask that the service member arrive and secure housing prior to bringing their family to Germany. This will prevent soldiers and their families from having to live for a month or two in a hotel and having to pay the costs. Please ask, before you make any decisions that may effect you financially. If you have any questions in this regard contact our housing office at DSN 355-2827, commercial 09321-702-2827, or email DL417BSB.HSG.CUSTOMER.SVC@cmtymail.98asg.army.mil

We are fortunate to live in the lower Franconian region of Bavaria. We have wonderful relations with our German hosts and I encourage you to become involved and see as much of our region, Germany, and Europe as possible. This is a once-in-a-lifetime experience you will cherish forever. I encourage you to get involved and learn as much as possible. There are several means available to you:

- The BSB web site at: <http://www.98asg.wuerzburg.army.mil/417/417main.html>. At this web page you will find links to all our publications which outline upcoming events and items of interest.

- The 98th ASG newspaper "The Point" is published every two weeks and is distributed in paper copies to all agencies so pick up a copy. The 417th has a page for upcoming events and a news page.

- In August of every year, we host a Community Showcase on Leighton Barracks. This event is a great opportunity to learn about everything that is going on in the community. We call it one-stop shopping.

- We offer inprocessing classes for our new soldiers and their spouses when they arrive. We also offer for spouses and civilians a Newcomer Orientation Welcome, NOW, through Army Community Service, ACS. Child care is provided in support of both of these programs.

- We also offer a Teen NOW for our teenagers so they can learn about Germany, meet new friends, and learn how to get about without Mom & Dad.

- Finally, every month we hold town halls. During these sessions, we provide updates on all that is going on and give you the opportunity to voice issues, concerns, and good ideas.

Within our military community we offer a tremendous amount of services. Seek out all that we offer and tell us if there is something we can do better. All of our agencies have Commander's comment cards so I can receive your feedback. Use them. Bring us your good ideas and energy as well. Together we can make your tour the best in the Army. Good luck and God bless you.

Together We Make a Difference!

Sincerely,


Thomas H. Fass
Lieutenant Colonel, U.S. Army
Commander